

Authority	Total complaints determined (excluding premature complaints)		Maladministration and injustice reports		Local settlements		Maladministration reports		No maladministration reports		No maladministration without report		Ombudsman's discretion		Outside jurisdiction	
	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09
<b>Worcestershire</b>																
Bromsgrove DC	20	13	1	0	5	2	0	0	0	0	5	7	8	4	1	0
Malvern Hills DC	9	8	0	0	2	3	0	0	0	0	3	4	1	1	3	0
Redditch BC	9	7	0	0	3	1	0	0	0	0	3	4	3	0	0	2
Worcester City C	9	2	0	0	1	0	0	0	0	0	4	0	1	1	3	1
Worcestershire CC	38	46	0	1	9	21	0	0	0	0	23	19	2	1	4	4
Wychavon DC	13	7	0	0	2	1	0	0	0	0	5	4	4	1	2	1
Wyre Forest DC	11	3	0	0	2	0	0	0	0	0	8	0	0	1	1	2